

Inside Voices

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Spring Graduation

Thursday, June 19

Summer Graduation

Friday August 1

Project MOVE Graduations

Friday, May 30

Friday, July 25

Next Issue, May 9

During Goodwill Industries Week, Think Good!

As we celebrate Goodwill Industries Week (May 4 to 10), we will be joined by the more than 188 Goodwill agencies in the county. Many of our customers will hear about Goodwill and our mission. Though, most may just think that we're a worthy place to donate their gently used things so that others might be able to buy them at an affordable price.

To those of us in the Goodwill family we know that Goodwill serves as a community

resource. So, in case a customer, business or agency partner ask you "what does Goodwill do" below is a list of some of the programs and services we offer to individuals with barriers to employment and other disabilities.

Goodwill operates a workforce development program at the City of Long Beach Multi Service Center (MSC). The Center provides medical, dental, child care, substance abuse counseling, transitional and permanent housing assistance to homeless persons or those who are at risk of becoming homeless. Goodwill provides **Life Skills Training, Employment Preparedness Training classes and Job Placement Services.**



At the Carmelito's Housing Community and Harbor Hills Housing Community, two area low-income housing units, Goodwill provides services to this at-risk population. Eligible residents receive Goodwill Works Preparedness Training prior to job placement services.

Project M.O.V.E. is an 8-week paid customer service training program for individuals who have been unemployed for long periods of time. It combines classroom training in customer service and on-the-job paid internships at our Goodwill Retail stores. At the completion of the program, graduates are placed in customer service-related positions at businesses located throughout southern Los Angeles County.

Our **Certified Nursing Assistant Training Program** provides classroom and on-the-job clinical training and prepares students to qualify to take the State of California Certified Nursing Assistant exam or other healthcare related tests. The program serves low income out-of-school youth (18-to-21) as well as adults who reside in the Los Angeles County area.

At the Pacific Gateway Workforce Investment Network in Long Beach, Goodwill's **Disability Program Navigator** provides individuals with disabilities, such as deafness and blindness, the skills to live more independently.



Job Openings

Goodwill encourages qualified employees to seek promotional opportunities or career changes at Goodwill. Eligible employees may apply for promotion and or transfer to all openings and will be given the same consideration as applicants from outside Goodwill.

To be eligible an employee must have been employed by Goodwill for a minimum of 90 days and have had no disciplinary activity of any kind within the preceding 6 months.

Applications for promotion and or transfer can be obtained from the H.R. Department and must be submitted to the employee's immediate supervisor and sent to the Division Director for approval.

Current Openings

Sales Associate/

Material Handler

Store Manager

Assistant Store Manager

Employee Referral Program

Employees are encouraged to recommend individuals for employment. Goodwill's "Employee through Employee" Referral program equals \$50 for Staff. To learn more contact our HR Dept.



From our On-line

Here are just a few of the items that did well on our E-Store last month.

◆ Yamaha FG-375S Acoustic Guitar **\$355.63**

◆ Marilyn Monroe Art Book **\$124.00**

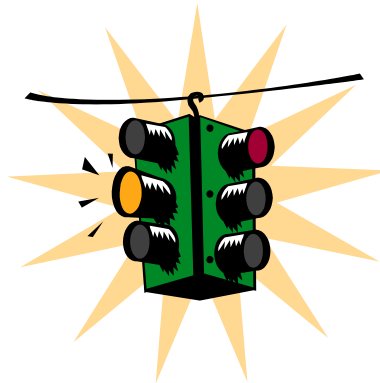
◆ 63' Wide Plasma TV **\$1050.00**

◆ LTD Framed 'Delphine' Barbie Doll Print w/Cert. **\$1120.00**

At the upper left hand side of the article the beautiful Glass Paperweight w/Floral Design sold for **\$101.00**, and at the upper right hand side is the nice Christian Dior Tan Mink Coat that sold for **\$461.37**.



Thanks for your contributions!



Customer Accident Free

I would like to congratulate the following stores for not having any customer accidents in the first quarter of 2008. **Torrance, Norwalk, Compton, Gardena, Artesia, Atlantic & PCH.**

Below is the schedule for those stores whose luncheons are ready to be served. I hope you are all hungry. Remember to send me your choices of what your team would like to eat.

Thank you for all that you do and continue to do to keep all of our customers safe as well as yourselves.

- ◆ **Compton - April 29th**
- ◆ **Gardena - May 1st**
- ◆ **Artesia - May 8th**
- ◆ **PCH - May 13th**

Christina Gallegos, Risk Management Specialist





Q&A

IT Corner

One of the most popular and widely used email programs is Outlook 2000. The standard columns you see when you open your email are: FROM, SUBJECT, DATE RECEIVED and SIZE. Sometimes when users rearrange the look of their email box they may inadvertently cause one of the columns to disappear. If this happens, simply glide your mouse over the column bar and right click "Field Chooser" and a window containing many fields will pop up. You can then drag the desired field (From, Subject, Date, Size) to the column bar.

Among the many emails you send in a day, you may get a "bounced message," one that comes back after you send it. It could be that the address you typed may not be correct. Just like when the post office returns a letter noting an incorrect address. You need to examine the error message carefully as it may state various reasons. If the error message has "DNS" in it, that means anything after the @ symbol is not correct. Make sure you typed the email address carefully and double check for typos.

Until next issue,
Happy clicking

Spring Renewals, April Brings E-Waste Drives

Goodwill's **Men In Blue** started celebrating Earth Day in January and in March with e-waste donation drives in partnership with Long Beach City Councilmember Suja Lowenthal, District 1 and in March with City Councilmember Rae Gabelich, District 8. At these second annual events, combined we collected more than 23 tons of electronic waste.



Our busy e-waste drive schedule in April began on the 8th with an e-waste drive



On April 10 – 12, in collaboration with Goodwill Southern California, Toyota and produced by Brookturn Co. (film maker and producer, Melissa Balin), we were the recipient charity in Green Means Go celebrity ecology event. Held at a private mansion in Beverly Hills (featured in the HBO series "Entourage") the event was an Eco-Friendly Spa day for the

stars. All items donated during the event (clothing and e-waste) will later be auctioned on-line on shopgoodwill.com.

The **Men In Blue** also recycled those e-waste gremlins at Wal-Mart and Sams Club stores in Long Beach in partnership with Electronic Recyclers, based in Fresno, CA. E-waste gremlins also popped up at Earth Day events on April 22nd, in collaboration with our sister Goodwill Southern California, at Kaiser Permanente facilities located in the greater Los Angeles county area and the Inland Empire.



We also participated for the second year, in the "Keep it Green" clothing drive event at the Toyota Motor Sales Corporate office in Torrance. As seen in the pictures above, Toyota employees lined up 25 cars plus to recycle their e-waste and to donate their "gently used" household goods. We received clothing and other goods from 83 donors totaling 3,800 pounds, that's more than one ton!

Rounding out the end of the month is a drive at a local Church and a clothing drive in conjunction with Levi Strauss & Co at their store located in the Del Amo Fashion Mall in Torrance.

Our hats off to David Scott, our Transportation Manager, all the folks in transportation - dock workers, truck drivers, helpers, and their very efficient dispatcher and department clerk, Lorenzo Davis and Ebony Cheatham, respectively. Also, thanks to Aris Dreke for coordinating the paper work and payment from the state as it relates to e-waste. We are **THE MEN IN BLUE!**



The Employee Assistance Program (EAP) is here for you. You



or your family members can use EAP for Grief and Loss, Emotional challenges, Stress management, Marriage and Family conflict services.

It's easy to reach them and it's **Confidential**. Their toll free number is **800-977-7287**. You can also send them an email at askaffinity@acieap.com.

Access to a computer? Surf the Net at <http://www.affinity-online.com>. Our user name is: **good** and the password is: **aci**

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"Inside Voices" is a publication produced by the Public Relations & Development Office of Goodwill Serving the People of Southern Los Angeles County. For article submissions or story ideas, please email rguiss@goodwillsolac.org.



Winning through Work

Goodwill Industries
Week 2008
May 4-10

**Celebrating Goodwill Industries Week
GENERAL ASSEMBLY
Monday, May 5 2008
8:00 AM to 9:30 AM**

 **Special Goodwill Graduate of the Year Recognition**

 **Employee Survey Says.....**

 **Goodwill Employee Years of Service Recognition**

 **Safety Awards**

**Special Presentation
Goodwill Unsung Hero Award!**

*Join us for the celebration at the Main Facility at 800 W PCH
in the Multi-Purpose room!*

Some of What Is Happening Around Goodwill April & May

Retail Operations

April 27 (Sunday) E-Waste Drive @ Los Altos Church, Long Beach

April 24 to May 1 Clothing Drive @ Levi Strauss, Torrance

General

May 4 – May 10 National Goodwill Industries Week

May 5 (Monday) GENERAL ASSEMBLY! @ 8:00 AM

May 6 (Tuesday) Safety Committee Meeting

May 9 (Friday) Goodwill Week Employee BBQ

May 11 (Sunday) Mother's Day

May 15 Goodwill Board of Trustee Meeting

May 26 (Monday) Memorial Day

Workforce & Development Programs

May 5 (Monday) Project MOVE first day of classroom training

May 14 (Wed.) 3rd Annual Southern Los Angeles County Job Fair

9AM to Noon at the New Philadelphia AME Church, Rancho Dominguez

May 30 (Friday) Project MOVE Graduation