

Inside Voices

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Goodwill Graduations

Goodwill Allied Health Care Certified Nursing Assistant

Spring Graduation
Thursday, June 19
Summer Graduation
Friday August 1



Project MOVE Graduations

Friday, July 25
Next Issue, June 20



Customer Service Classroom Pass The Grade



Back Row, lt - rt: Mallra Avalos, Rodney Kisby, Quincy Leftwich, Edward Moore, Volaga Moanamu, and Delores Frisby, Employment Services Coordinator. **Front Row, lt - rt:** Jackie Petty-Wright, Instructor; Nadea Fox, Naomi Pizarro, Michael Seda and Inlen Haughton

Project M.O.V.E. (More Opportunities for Vocational Employment) held its 9th Customer Service Classroom Training Graduation this past Friday, May 30 at the Main Office's multi-purpose room.

Congratulations!

Goodwill SOLAC Employees Shopping Procedure



Store employees will not be eligible or authorized to make purchases of any kind at any time in their assigned store location, whether with or without an employee discount. Purchases on behalf of an employee by a third party, i.e. friend, relative, customer or another employee are not allowed.

Store employees will be eligible to shop at any Goodwill SOLAC store other than their assigned store, and will be entitled to the normal employee discount upon presentation of their Goodwill photo identification badge. Any item purchased must have been on the sales floor for at least 24 hours, and all purchases must be made through the manager on duty who will complete the employee purchase log. There will be no shopping in the "back room" and items can not be saved or placed on hold for any employee.

Main Office employees may make purchases at any Goodwill SOLAC store under the same requirements as outlined above for store employees. *Main Office employees may make purchases at the PCH store only prior to the start of their shift and at the conclusion of their shift.* Purchases while on breaks and during lunch hours is not allowed. As with store employees there is no shopping in the "back room" and items can not be saved or placed on hold.

Job Openings

Goodwill encourages qualified employees to seek promotional opportunities or career changes at Goodwill. Eligible employees may apply for promotion and or transfer to all openings and will be given the same consideration as applicants from outside Goodwill.

To be eligible an employee must have been employed by Goodwill for a minimum of 90 days and have had no disciplinary activity of any kind within the preceding 6 months.

Applications for promotion and or transfer can be obtained from the H.R. Department and must be submitted to the employee's immediate supervisor and sent to the Division Director for approval.

Current Openings

Assistant Store Manager

Sales Associate/

Material Handler

Store Manager

Employee Referral Program

Employees are encouraged to recommend individuals for employment. Goodwill's "Employee through Employee" Referral program equals \$50 for staff. To learn more contact your HR Dept.

Assistance Program Services for Goodwill Employees



This past Monday, June 2 a Representative for ACI, Employee Assistance Program (EAP) was here to remind our Goodwill employees of the free benefits offered by EAP. This is how the program works. You and family members may call toll free (800)-932-0034 to set up an appointment or speak with a counselor by phone about your situation.

Our Goodwill employees have up to 3 sessions per 6 months, 6 per year for assessment, diagnosis, referral, and short term problem resolution. They also have a 24hrs-a-day emergency service. They do all the work for you, and the services are confidential and professional for you and your family.

What kind of problems? Any thing you feel is affecting your health and well-being is covered, such as stress, relationships, problems related to work, at home, financial, family, childcare, eldercare, depression, and anxiety, substance abuse and prevention, and remember it *is* be confidential.

Goodwill has prepaid the initial assessment and limited sessions for you and your family members. The EAP provider will work closely with you to find the best recourse. I can tell you first hand this is a great program and it can help you or your loved ones. There is nothing wrong with getting a little help from time to time, and when you need it, it is available.

It's easy to reach them and it's **Confidential**. Their toll free number is **800-932-0034**. You can also send them an email at askaffinity@acieap.com. Access to a computer? Surf the Net at <http://www.affinity-online.com>. Our user name is: **good** and the password is: **aci**

Anita Austin, Assistant Editor

Spreading The Word About Goodwill



Linda Schaedle, Disability Program Navigator, works at the Pacific Gateway Workforce Investment Network Center (Career Transition Center) in Long at 3447 Atlantic Ave Long Beach 90807.

Goodwill's Linda Schaedle, Disability Program Navigator, has had a busy speaking tour over the last few weeks.

She recently spoke at the NIS Community Development Meeting on employment services, and just this last Sunday, June 1 at the Southern California AbilityExpo, held at the Anaheim Convention Center.

This is the one show for independent and assisted living products and services. Abilities Expo brings together resources that help improve the lives of people with disabilities.

Abilities Expo features an exhibit floor with vendors offering an array of products and services. Abilities Expo also presents consumer and professional workshops, offered by leading individuals in the healthcare, education, and retail fields.



IT Corner
By Scott Hostetler

New Phone Number

This is to let you all know that I have a new phone number.

You can call me directly at **866-723-1931**. It will be routed to a video relay service (VRS) and then automatically route to my videophone. I will be using sign language to communicate with an interpreter and carry the conversation with you in real time. *Try it and you will like it.* Of course, I have to be in my office for the VRS..

You can call me for any IT HELP requests. Alternatively, you can call Brian Pham, IT technician at 562-435-3411 ext. 209.

Remember, please call us for priority requests such as a **computer is down** or the **Internet is down**. Printing problems and application error messages should be sent via email to the help desk.

Anti-spam

Did you know that we have an anti-spam box that filters out all spam messages? This filler assists in keeping your Outlook Inbox spam-free of junk message. Occasionally, a spam message may slip through. If this happens forward that message to me and I will tweak the Barracuda anti-spam box. Currently, it is blocking out around 95% daily. If you think you did not receive an email message, do let me know and I can track it down for you.

Celebrating the Spirit and *The Power of Work*



Lf to Ri: Ben Espitia, Director of Workforce Development accepts Certificate of Special Recognition from Congresswoman Maxine Waters.

Goodwill, Serving the People of Southern Los Angeles County was recently honored by Member of Congress, Maxine Waters, 35th District, for the organization's role and contributions in planning and hosting the 2008 Veterans Job Fair as part of National Military Month festivities.

The Goodwill Workforce Development Division was a lead partner in this event, along with the California Employment Development Department, the Los Angeles Urban League, the United States Veterans Initiative, and the County of Los Angeles Department of Public Social Services. **Ben Espitia**, Director of Workforce Development

accepted the certificate on behalf of Goodwill. Goodwill's Employment Services Coordinator, **LaVont'e Jackson** served on the planning committee for the Veterans Job Fair.

Hundreds of veterans and other community job seekers attended this event on the grounds of the Los Angeles Urban League's Business and Career Center.

Goodwill works with many area veterans groups to provide employment training and placement opportunities for this population including those veterans experiencing homelessness.



Lt to Ri: Mike Phillips (Parsec), Henry Smith (Compton Career Link) and Ben Espitia.



This will be our largest class with 17 students graduating.

Positive Recruitment

Thanks to everyone who helped out with the Positive Recruitment job fair events last month with Providian Staffing. Providian is working with us on following up where and when the job seekers get jobs.

June 19 C.N.A. Graduation

Our next luncheon graduation ceremony honoring the graduates of the Spring 2008 Allied Health Care, Certified Nursing Assistant (C.N.A.) training program will be held Thursday, June 19, 2008 from 12:00 noon to 1:30p.m. This event will be held the Main Office's Multi-Purpose Room

This is a grand opportunity for you to meet the group of Students who will be graduating from this innovative training program and to learn about what employment opportunities await these graduates. Partners for this training program are: Long Beach Regional Occupational Program, Long Beach Community Foundation, Long Beach Area Chamber of Commerce, CHW St. Mary Medical Center Foundation, and the United Way of Greater Los Angeles.

*Ben Espitia, Dir. Workforce Development
LaVont'e Jackson, Employment Services Coordinator*



**Goodwillians
Are Very Creative!**

All Goodwill Staff who submitted business names for our Document Destruction business are thanked for their great creativity!

We received 71 names for our new business line! A committee will be reviewing all submissions this month and should your submitted name be selected, the winner will be notified, and as promised, a check for \$200.00 will be awarded.

Good luck to All!

*Janet McCarthy-Wilson,
President and CEO*

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and up
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and up

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and up
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and up
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5⁹⁹
All Skirts*

*Merchandise style, size and selection vary by store. Available while supplies last. Items shown are selected from the store locations listed on back. Item shown may be one-of-a-kind.

**FREE
GIFT
WITH PURCHASE**

**Free Tie* for
Father's Day
with a \$15.00 purchase**

Valid Through
JUNE 15

Receive a free tie* with a purchase of \$15.00 or more at any one of the 15 Goodwill retail stores. See back for the location nearest you.

No coupon necessary. 1 free gift per transaction. Offer valid at Goodwill SOLAC stores only. ©2008 Goodwill Serving the People of Southern Los Angeles County.



Some of What Is Happening Around Goodwill June & July

RETAIL OPERATIONS

June 15 (Sunday) Father's Day

July 1 (Tuesday) Goodwill Store Mgr Meeting

GENERAL

June 28 – July 1 GII Delegate Assembly, Washington DC

July 1 (Tuesday) Safety Committee Meeting

July 4 (Friday) Independence Day

July 14 (Monday) Sexual Harassment Training for Management

July 28 (Monday) Goodwill General Assembly

WORKFORCE & DEVELOPMENT PROGRAMS

June 19 (Thursday) C.N.A. Spring '08 graduation

July 25 (Friday) Project MOVE Graduation